

Federation Digest



Holiday Inn Parkway Conference Centre in
St. Catharines
905-688-2324

AGM 2020 Edition

AGM & Winter Workshops 2020

DATE:

Saturday, January 25, 2020

LOCATION

Holiday Inn & Suites
Parkway Conference Centre
327 Ontario Street
St. Catharines, ON L2R 5L3
905-688-2324

WORKSHOPS: 9:30 am-4:30 pm

MEETING: 5:00 pm-6:30 pm

DINNER/DANCE: 7:00 pm-1:00 am

In 2020 we will again be offering a 15 workshop program.

Iler Campbell Lawyers **Celia Chandler** and **Michael Hackl** are back.

Elizabeth Hawbolt, from **Homestarts**, will lead a workshop on **Change**.

Shawn Conway is a qualified mediator and group facilitator with many years experience in communities and housing cooperatives in the GTA. **The Agency** will explain what is happening at the end of your Federal Agreements.

Peter Gesiarz will help you deal with difficult situations in your co-op.

Mary Ann Hannant from CHFT will help you have better Member's Meetings.

Kyle Stokes will lead you through Maintenance issues.

Our home team of workshop leaders includes **Doug Sider**; **Catherine Jolliffe**; **Kathy Dimassi**; **Angie Armstrong**; **Tracy Geddes**; **Heather Kennedy**.

We will also have our Supplier Expo with lots of displays from companies which are co-op friendly.

COSTS

Half day workshop \$60.00 per person

Dinner Dance cost \$60.00 per person

Full day workshop \$100.00 per person

Morning Program

9:30 – 12:30

1. Full Day Board training:

Topics include: leadership; **legal responsibilities**; **co-op finances**; **planning and goal setting**; **managing staff**; **fiduciary duties** working with committees and **creating a co-operative community**.

Note: this is a full day workshop \$100.00

2. Ethics Board Members should understand:

Did you run for the Board to satisfy your **own agenda** or to work for all the members of your co-op?

Are you there for the **right reasons** or is it just **self interest**?

Do you want to serve the co-op or yourself? This workshop will lead you through the ethical commitment you should make to serve your whole community and point out mistakes people make for the "right" reasons.

3. Dealing with Difficult situations in your co-op:

Co-ops can spend a lot of time dealing with conflict between members. **Unresolved conflict** can create long term tensions; take endless amounts of time and energy and discourage member involvement.

This workshop will review the **basics of conflict in Housing co-ops** and will talk about how to promote a positive culture for addressing conflict in your community.

We will also look at the co-ops role and consider the **types of member complaints the Board should deal with.**

4. End of Federal Operating Agreements:

This workshop, led by the **Agency for Co-operative Housing** will help participants gain an insight to life without an operating agreement and to:

- explain what your operating Agreement is
- help you understand what the operating agreement and workout agreements are
- understand what your world will look like when the agreement ends
- understand how to prepare for the end of your operating agreement
- learn about future possibilities, and
- where and how to get HELP.

5. Everyone has Human Rights:

What happens when your neighbour's Human Rights clash with yours? Who gets priority? The Human Rights Commission recognizes this and just recently released its **Policy on Competing Human Rights**. This policy provides a framework to follow when accommodating the rights of one person leads to a possible breach of the rights of another. Lawyer **Celia Chandler** has kept pace with these new developments. Join Celia to find out what Human Rights are and how to apply the Policy on Competing Rights at your Co-op.

6. A.O.D.A. It's The LAW, you MUST have this. Accessibility for Ontarians with Disabilities:

everyone in your co-op dealing with the public **must have** this training. Staff, Board members, staff, committee members, e.g. interview, new member committees.

The law requires that your co-op must have a policy in place to accomplish this. This workshop will give you the necessary tools to make this happen.

7. Participation, What is it good for??

Does participation work in your co-op or are you struggling, banging your head against the wall?

Does it save you money?

Participation causes more trouble in some co-ops than any other aspect of co-operative living.

We will discuss this issue and your facilitator will lead you through the morass of opinions and help you determine what participation should look like in your co-op.

8. Members' Meetings: Good, Bad or Ugly.

Meetings are a **key part of the democratic functioning** of a co-op yet they are the thing we tend to **screw up the most**. Some Boards are afraid of them, why?

Good meetings can build a community, bad meetings can trigger conflicts that get out of control.

We will discuss: how to plan for a good meeting; some tips for chairing and what should go into the meeting minutes, and **how to have a GOOD meeting.**

The outcome will be your ability to hold meetings where members will feel that they have all the information they need to make good decisions. And come back for the next one.

Afternoon Program**2:00 – 4:30****9. Mediation and dispute resolution in your co-op:**

This will be an introduction to **alternative dispute resolution and mediation** for housing co-operatives. **Shawn Conway** is a qualified mediator and group facilitator with many years experience in communities and housing cooperatives in the GTA. Shawn will draw on your own co-op experience and introduce you to mediation: how it works, when it is appropriate and how you decide, and how it can help.

10. Board Planning: It's the ONLY way:

Co-ops that do regular planning are healthier financially and have happier members. **Why?** Because planning allows the board to identify priorities for next year and for years to come.

It ensures that there are trained people and money is budgeted to carry out your co-op's priorities, now and in the future.

We'll review the key elements of successful planning and look at the resources available to help your co-op plan ahead.

11. Dealing with CHANGE:

Our co-op world is changing and our co-ops are facing new problems, Sustainability; Climate Change; the end of Operating Agreements; new mortgages; new rules; new Boards....it is so stressful.

How you handle these changes will determine how well your board and your co-op will enter the next stages of living and governing our aging co-ops. This workshop will help you determine how well equipped you are to handle change individually and collectively.

12. Advanced Governance:

Governance what does that mean, how does it fit in my co-op, how does it work? We hear about it, do we know what it means? If a new member asked you about it would you know what to say? Is your co-op getting governance right? In this workshop you will learn:

How a Board should govern and let the manager, manage, the difference. Find out what governance means for your Board and if you practice good governance.

13. Cannabis in your co-op 1 Year Later:**What have we learned? Lawyer Michael Hackl**

Some of the questions and concerns raised by housing providers leading up to that change have now been considered by **courts and tribunals**. While there are still issues that have not yet been tested before a court or tribunal, we do know more than we did a year ago. This session will discuss some of the **developments** that have taken place since the **legalization of cannabis**, how some housing providers are dealing with questions, and what the past year of legalized cannabis means for housing providers moving forward.

14. The Chairperson's Nightmare:

The chairperson's objective is to **get meeting business done** while making sure that the **process is fair and legal**. Even the most challenging chairing situations can be resolved.

A good chairperson **thinks on their feet** and multi-tasks. In any meeting there is a lot going on that requires your attention and immediate action. **Things can unravel quickly** when one or more members throw the chairperson a curve ball.

This new workshop from CHF BC will share some worst case chairing scenarios. Come with your chairperson hat on because we're going to put you right to work on tackling chairing nightmares. You will take home some tips and tools to help navigate even the most challenging

15. Maintenance Inspections: A whole new reason you need them: Kyle Stokes**Why?**

Your **agreements will be ending soon**, you may wish to renovate your units or improve your physical plant. **First you need an inventory of problem areas you will have to deal with. What renovations will you need?** You will also have to determine whether the **co-op or the member** is responsible for certain repairs. Our workshop will help you make these decisions and lay the groundwork for inspections that work.

Winter Workshops 2020

Order Form (one name per form)

PLEASE PRINT

Registrant: _____ Co-op: _____

Email: _____

Orders must be paid in full by Jan 21 2020, We can accept cancellations until Jan 21,....no shows will be charged full price

Circle Your Choice: Morning Sessions 9:30 – 12:30

- Program 1:..... Full Day Board.....\$100.00
- Program 2:..... Ethics Board members should Understand.....\$60.00
- Program 3:..... Dealing with Difficult situations in your co-op.....\$60.00
- Program 4:..... End of Operating Agreements.....\$60.00
- Program 5:..... Everyone has Human Rights.....\$60.00
- Program 6:..... A.O.D.A. It's the Law.....\$60.00
- Program 7:..... Participation, What is it Good For?.....\$60.00
- Program 8:..... Member's Meetings: Good, Bad, or Ugly.....\$60.00

Circle Your Choice: Afternoon Sessions 2:00 - 4:30

- Program 9:..... Mediation and Dispute Resolution in your co-op.....\$60.00
- Program 10:..... Board Planning.....\$60.00
- Program 11:..... Dealing with Change in your co-op.....\$60.00
- Program 12:..... Advanced Governance.....\$60.00
- Program 13:..... Cannabis in your co-op, 1 Year Later.....\$60.00
- Program 14:..... The Chairperson's Nightmare.....\$60.00
- Program 15:..... Maintenance Inspections: A whole new reason.....\$60.00

Dinner / Dance Ticket (not included in price of workshop).....\$60.00

Total Order: \$

Please let us know of any dietary requirements

Fax to Golden Horseshoe Office: 905-561-1153